

Would you like to work for the hotel chain that has won the Zoover Award for Best Hotel Chain in the Netherlands 3 years in a row? Join us!

Desk Manager – NH Collection Grand Hotel Krasnapolsky

NH Collection Grand Hotel Krasnapolsky – a 150-years-old icon on Dam Square

Being one of the most famous hotels of Amsterdam, situated on Dam Square and facing the Royal Palace, NH Collection Grand Hotel Krasnapolsky is one of the three NH Collection hotels in the Netherlands. After more than two years of renovations, the hotel, consisting of 55 adjacent buildings, has been completely refurbished. The hotel has 451 rooms, of which a Royal Suite of 120 m², facing Dam Square and with private elevator and bulletproof glass, and a Presidential Suite of 100 m². For business guests, the hotel offers 2200 m² of meeting and event space. One of the most striking spaces is the listed Winter Garden, where the NH Collection Breakfast is served every morning. NH Collection Grand Hotel Krasnapolsky has been awarded as 'Best Meeting and Event location of the Netherlands' in category Large (>250 guests) at the National Meeting Awards in February 2016. Gastronomy lovers have several options to go to: the hotel offers the Grand Café Krasnapolsky, cocktail bar The Tailor, winner of the 'Best New Hotel Bar of Amsterdam' award 2016, and fine-dining restaurant The White Room (1* Michelin) by Jacob Jan Boerma (3*Michelin for Restaurant De Leest in Vaassen).

What are you going to do?

The Desk Manager manages a team of Front Office employees during a shift and together are responsible for creating an excellent guest experience. The Desk Manager is a natural communicator, is authentic, and a team leader who is able to generate results. The main priority is to lead and support the team so that they can service the guest in the best possible way. Through coaching and training on the job, the Desk Manager is able to identify and develop talents in the team. Furthermore, the Desk Manager supervises the daily operation of the reception and interacts with other key departments to ensure extraordinary service!

The ideal candidate:

- Has a positive mind-set and excellent communication skills
- Has at least 2 year of working experience in a similar role in a 4 or 5 star establishment
- Is able to work in demanding situations.
- Is committed to providing high levels of Guest Service
- Has excellent leadership skills and acts as a role model

Fluent in both Dutch and English verbal and written communication.

What do we offer?

Besides a competitive salary, NH Hotel Group offers the following benefits;

- Year end bonus: payment of 50% monthly salary guaranteed in December plus 25% variable depending on company results

-Special Employee rate worldwide!

-NH University: excellent training & (international) development opportunities

-Special rates for friends and family

-Excellent career opportunities: all employees of NH Hotel Group are given priority on internal vacancies worldwide!

Interested? We would like to receive your resume and motivation letter to the attention of Christine van der Geest. You may send the information to info@nhhoteljobs.nl, please mention the department in which you're interested in the subject line.