



### ABOUT CITY ID

Seriously quirky, urban & ambitious. City ID is a young and fast-growing hotel chain that combines unique and locally-made hotel designs with top notch extended stay-apartments. City ID currently consists of ID Aparthotel, TWENTY EIGHT and the recently opened BOAT&CO. We continuously set ambitious goals. Next up: conquering Europe's major cities!

### GUEST SERVICE PRO

We believe that our staff knows our guests best. They develop that personal connection, meet our guests' needs in original fashion and offer tailor-made, occasionally cheeky gestures where they see fit. Together with the young, enthusiastic team you will realize a warm welcome and comfortable stay of our hotel guests. As a Guest Service Pro you do not only the Check-in and Check-out, you make the difference and with personal touches and create WOW moments for the guest to ensure an unique guest experience.

### OUR VALUES & MISSION

We care about our guests and want to create a memorable experience for them. Our mission is therefore to share value with the people, with the aim of providing the ultimate stay.

- Creativity** We embrace original ideas and initiative.
- Humour** We believe humour and laughter are vital and a good way to build relationships.
- Authenticity** We truly care to optimise our guests' experience. We take the non-corporate road, offering our guests genuine hospitality.

### WHAT'S IN IT FOR YOU?

Well, it's all about your future, fun and finances... We offer a challenging and fun working environment for you and your future career to grow wings. You can count on a stimulating experience, being part of an enthusiastic team and developing valuable skills.

### JOIN US ON OUR EXCITING JOURNEY

If you think you can bring lots of positive energy and enthusiasm to our team and want to grow and develop within our company, come join us!

Be sure to find us at [www.cityidgroup.com](http://www.cityidgroup.com) or get in touch at [work@cityidgroup.com](mailto:work@cityidgroup.com), attn. Daniëlle Klaassen, HR Manager.